

Continental Management Co. After-Hours Emergency Service

If you have an Association emergency, please call **(216)664-1919** or **(800)525-3404** from a touch tone telephone. You will be instructed to press 0 or stay on the line if it is an emergency. You will then be transferred to a customer service person who will take all information from you. A Continental Management representative will return your call to advise you on what action may be taken. An **emergency is defined** as a situation that threatens the safety of a person or damage to the common elements requiring immediate action.
